Privacy Notice for Educate by Medica Website

Worldwide Radiology CPD Provider - Educate By Medica
This Privacy Notice provides details of the personal data we collect from you, what we do with it, how you might access it and who it might be shared with.

Who we are

'Educate by Medica' is the trading name for JCA Seminars Limited, part of the Medica Group of companies. Where the marketing function is centralised, we may share your contact data within Medica in order to provide you with our services and for direct marketing. JCA and Medica are joint data controllers for the information we collect and process. You will therefore see the title 'Medica' throughout this notice.

If you contact us directly or complete a form via the website (providing your name, email address, role and clinical speciality for example) we will use and store your data within a database according to the legal basis under which it was collected (UK GDPR Article 6(1)[a] consent and 6(1)[f] legitimate interests). We may use your personal data for other related purposes through marketing and communications where you have agreed to this.

Our Contact Information (as the Joint Data Controller with Medica Group Limited)

Data Protection Officer,
Medica Group,
6th Floor, One Priory Square,
HASTINGS,
TN34 1EA,
United Kingdom

Email: dpo@medica.co.uk

What personal data do we collect?

When you visit our website, you do not need to provide us with any personal data. However, your browser transmits some data automatically, such as the date and time of retrieval of one of our web pages, your browser type and settings, your operating system, the last web page you visited, the data transmitted and the access status, and your IP (Internet Protocol) address. If you register for further information or services, we will collect and hold that information for as long as there remains a purpose to do so and in compliance with the company's Retention Policy. The Website includes links to third-party websites, plug-ins and applications. Clicking or enabling those links may allow third parties to collect or share your data. We do not control these third-party websites and are not responsible for their privacy policies. When you leave our website, we encourage you to read every website's privacy policy. These links include LinkedIn, Twitter, What's App, Facebook and Instagram). The website uses Google Analytics to review website traffic for statistical and marketing and business development purposes.

The information we collect varies according to how you are engaging with us. For example:

- Eligibility Data includes education/academic history, qualifications and/or training records, personal statements and references, or other financial information to ensure visa requirements are met.
- Details from you completing forms on our website (see above) or by corresponding with us by phone, e-mail, webchat or otherwise. This includes information you provide when you when you change/update your personal details, contact preferences etc. and when you report a problem with our sites.
- Business contact details (including phone number, e-mail address or social media labels) – to contact you about your account, update you about the services you've requested or received from us, or contact you with other data related to our business.
- If you pay for a course, transactional and financial personal data to process the payment including billing information, and payment card details.
- If enrolling for a course and dependant on geo-location, Medica will also be required to process identity verification data that includes first and last names, certain ID numbers, and usernames and on occasions, date of birth and gender. This may also include copies of identification documents (such as a passport, driver's licence or national identity card) which are used to confirm your identity in enrolments and which we may store subject to retention policy and which help us prevent fraud and manage our audit requirements.
- Marketing and Communications Data includes your preferences in receiving marketing from us and your communication preferences.
- Profile Data includes your usernames and passwords (for Medica platforms), purchases or orders made by you, your interests, preferences, feedback, reviews, survey responses and enquiries submitted to us.
- Technical data includes internet protocol (IP) address, login data, browser type and version, time zone setting and location, browser plug-in types and versions, operating system and platform and other technology on the devices you use to access this website.
- Anonymised aggregated data, such as statistical/access or demographic data for any purpose, which does not directly or indirectly reveal your identity.
- Details of your attendance at our training events and online courses.
- Your feedback and comments about our training events and online courses.
- In the event that you progress a booking, information about any medical, health or dietary conditions that you provide us with, including if you have a disability for which we need to make reasonable adjustments, to provide a duty of care and arrange accessibility during training events.

How do we collect your data?

We collect information:

- If you contact us by post, telephone or e-mail we will retain a record of the contact.
- If you use our website, we will retain a record of the contact and we may collect additional data about you to provide a better digital service and website functionality.
- If you continue to a publicly accessible site such as social media including the use of any Medica channel (LinkedIn, What's App, Twitter, You Tube, Facebook, Instagram) only for the purpose for which they are collected.
- When you register to use our courses or services when applying online, requesting a call back or creating an account.
- Subscribe to a service, email or marketing preference.
- Take part in a course or webinar.
- When you sign in at a venue.
- Register or contact Medica directly by any other means.

What is the legal basis we rely on?

Dependant on the form of contact and use of the website, Medica relies on

- Performance of a contract if you book a course with us (UK GDPR Art 6(1)[b])
- Legitimate interests (UK GDPR Art 6(1)[f], or
- Where we have your consent

Processing purpose	Legal basis
Site management and security.	When processing data, it is our responsibility to provide appropriate technical measures to secure and protect the data processed on our website. Data is processed under Legitimate Interests (UK GDPR Art 6 (1) f).
Reporter and staff recruitment, enquiries for radiology, telepathology, and JCA or Medica Head Office through 'Reporting for Medica' link or the 'careers' link and email to joinus@medica.co.uk.	You can complete an online registration form to work from (i) the UK or (ii) abroad. We will store the information you provide (Name, email, contact telephone number, GMC specialism, post holding, and subspeciality interest' for our legitimate interests. Similar information will be captured and recorded if you contact recruitment@medica.co.uk or contact us by telephone. Data is processed under Legitimate Interests (UK GDPR Art 6 (1) f) and your consent (6(1)[a]).
Cookie Policy Cookie Policy | Medica.	The cookie policy is always displayed at the bottom of the webpage and provides full details of the cookies used and which categories they fall under in terms of essential and non-essential. The Website may include links to third-party websites, plug-ins and applications. Clicking or enabling those links will allow third parties to collect or share your data. We do not control these third-party websites and are not responsible for their privacy policies. When you leave our website, we encourage you to read every website's privacy policy. Use of the website data is processed under Legitimate Interests (UK GDPR Art 6 (1) f).
Client and reporter support at support@medica.co.uk.	Performance of a contract with a reporter (UK GDPR Art 6 (1) b) and Legitimate Interests (UK GDPR Art 6 (1) f), by contacting this email address you can provide free text and will be sharing your work or personal email address.
By emailing sales@medica.co.uk.	Prospective clients who enquire about our services. Those contacting by email will be sharing their work email and any data in free text with Medica. Data is processed under Legitimate Interests (UK GDPR Art 6 (1) f).
Digital telepathology services via email to pathology@medica.co.uk.	Prospective clients who enquire about our services. Those contacting by email will be sharing their work email and any data in free text with Medica. Data is processed under Legitimate Interests (UK GDPR Art 6 (1) f).
Feedback and complaints.	If you make a complaint about our website through feedback@medicagroup.co.uk, Medica will treat any complaint as confidential and only share your information with appropriate internal members of staff in an attempt resolve the matter. Data will be processed either under Prospective clients who enquire about our services. Those contacting by email will be sharing their work email

	and any data in free text with Medica. Data is processed under Legitimate Interests (UK GDPR Art 6 (1) f) or as a result of consent (UK GDPR Art 6 (1) a).
Processing visa information for travel and entry purposes.	Nationality, race and immigration status may sometimes be required, requiring visas, passports, documented evidence and correspondence as required by the Home Office. (UK GDPR Art 6 (1) c and e).
Health and Safety, accessibility and safeguarding.	Medical/health condition data which may have an impact on course attendance, availability and successful outcome. (UK GDPR Art. 6 (1) a, and 9 (2) a.
Employment history, credentials and qualifications.	For delegates attending or delivering courses. (UK GDPR Art 6 (1) b and f). Note: If the information is not provided, we may not be able to perform or enter into the particular contract.
International data transfers when delegates or trainers are overseas.	JCA Seminars is located in the UK and all data is stored and processed here. Whenever we transfer your personal data out of the UK, usually by email where an attendee or trainer is based outside of the UK, we ensure a similar degree of encrypted protection is afforded.

Overseas processors

In order to improve your website, experience some data is processed outside of the UK.

Organisation	Function	Type	Country or Continent
Google Analytics	Logs IP addresses from Medica.co.uk website	Processor	UK USA
CookieBot	Management of Cookies and Cookie notices	Processor	EU
Crisp (Chatbot)	To enable live chat with recruitment team	Processor	UK and EU

How do we look after personal data

We do not share or disclose your personal information with any third parties (with the exception of Google Analytics, CookieBot and Crisp) unless mandated to disclose your personal data in response to requests from a court, police services or other regulatory bodies. Where feasible, we will consult with you prior to making such disclosure and, in order to protect your privacy.

We have put in place appropriate system security measures to prevent your personal data from being accidentally lost, used or accessed in an unauthorised way, altered or disclosed. In addition, we limit access to your personal data to those employees and contractors and other third parties (technical support), who have a business need. They will only process your personal data on our instructions and they are subject to a duty of confidentiality as well as their own organisational technical and security measures.

All information that you provide to us is stored on secure systems including the website, and servers. Any payment transactions will be encrypted using SSL technology.

Data retention
We will only retain your personal data for as long as necessary to fulfil the purposes we collected it for, including for the purposes of satisfying any legal, accounting, or reporting requirements. We may retain your personal data for a longer period in the event of a complaint or if we reasonably believe there is a prospect of litigation in respect to our relationship with you.

What are your data protection rights?

The right to access (also known as a 'Subject Access Request')
You can ask Medica for copies of any personal data we hold about you

The right to have your information corrected
You can ask Medica to correct any information about you that you believe is inaccurate or incomplete.

The right to have your data erased
You can ask Medica to erase your personal data, under certain conditions.

The right to restrict processing
You must ask Medica to restrict the processing of your personal data, under certain circumstances.

The right to object to processing
You can object to Medica processing your personal data, under certain circumstances.

If you would like to exercise any of these rights, (noting that some are conditional), you may make a request via email to dpo@medica.co.uk, by telephone or in writing to our office as detailed at the bottom of this page. We may need to request specific information from you to help us confirm your identity and ensure the validity of your request.

Where it may have been necessary to get your consent to use your personal data, at any moment, you have the **right to withdraw that consent**. If you withdraw your consent, we will cease using your personal data without affecting the lawfulness of processing based on consent before your withdrawal.
We will respond to all legitimate requests within one month from the date you have verified your identity to the required standard unless the matter is complex and may be extended.

Our Data Protection Officer can be contacted via:
Email: dpo@medica.co.uk

The UK Supervisory Authority is the ICO

You have the right to make a complaint at any time to the Information Commissioner's Office ("ICO"), the UK supervisory authority for data protection issues (www.ico.org.uk).

The Information Commissioners Office (ICO),
Water Lane,
Wycliffe House,
Wilmslow,
Cheshire
SK9 5AF
Telephone: 0303 123 1113
Website: www.ico.org.uk

We would, however, appreciate the chance to deal with your concerns before you approach the ICO (or other relevant authority) so please get in touch with us in the first instance.

Links to other websites and services

Our website may contain links to other external websites and services. This privacy notice only applies to this website, so if you visit another website, please ensure that you read their privacy notice, such as when following Medica on Instagram regarding the use of your data for analytics and targeted products and services.

Changes to our privacy notice

We keep this privacy notice under regular review and any updates are published to this page. This notice was last updated on 12/06/2026.